

Feedback

Feedback, if benevolent and constructive, drives improvements through iterations.

Iterations

All progress, knowledge, improvements, understandings, concepts, and solutions develop through sequences of iterations.

An iteration is a state in a sequence of iterations and will be surpassed by the next iteration. An iteration can be versioned.

Thinking in iterations is a mental model.

Feedback

The driver for these iterations is feedback and critical reflection.

Therefore, feedback, if benevolent and constructive, is a significant driver to support improvements and should be considered as a valuable resource.

Feedback is not a criticism. Feedback is not an evaluation. Feedback is not a comment.

Feedback from a more competent person is usually more valuable.

ABCD Rules for Feedback

In order to actually get the enormous value and benefit of feedback, giving and taking it must not only be understood, but also be encouraged and practiced.

Giving feedback: →

1. Ask permission
2. Benevolent behaviour
3. Constructive & competent approach
4. Doable and actionable suggestions

Taking feedback: ←

1. Appreciate feedback
2. Bring on (self-)reflection
3. Consider use
4. Develop or discard